



From Automation to Collaboration: Exploring the Synergy between Digital Marketers and Artificial Intelligence in Pakistan

Taha Ahmad^{1*}  | Shehryar Abbasi²  | Dr. Seemab Far Bukhari³ 

Abstract

Drawing upon the theoretical perspective of Mechanical Affordance, the study investigates evolving relationship between digital marketers in Pakistan and artificial intelligence (AI) technologies in marketing practices. With a focus on the transition from automation to collaboration, it examines the potential synergy between digital marketers and AI tools. By employing survey method on 300 participants, selected through convenience sampling through a questionnaire developed on 5 points Likert Scale, the study gathers insights on collaboration practices, challenges, and perceptions of digital marketers and seeks to enhance collaboration between human marketers and AI tools, leading to improved marketing outcomes and customer experiences in Pakistan

Keywords: *Artificial intelligence (AI) technologies, Automation to collaboration, Collaboration practices, Evolving relationship, Leveraging AI in marketing, Pakistani digital marketers.*

Author's Affiliation:

Institution: University of the Punjab¹⁻³ | COMSATS University Islamabad, Lahore Campus²

Country: Pakistan

Corresponding Author's Email: *tahakakezayi01@gmail.com

The material presented by the author(s) does not necessarily portray the view point of the editors and the management of the ILMA University, Pakistan.

(Print) 2707-8906 (online) 2788-8304, published by the ILMA University, Pakistan.

This is open access article under the  license. <https://creativecommons.org/licenses/by/4.0/>

INTRODUCTION

In the past ten years, artificial intelligence has been widely used in digital marketing. In terms of utilization, it has become clear that AI-assisted in automating many marketing duties and improved the strategy's accuracy for reaching the target demographic with a targeted message (Jed, 2023; Rehman, 2022; Deepak, 2022). Despite the comfort and utility each new technology offers to human existence, there remains a concern that such technologies may eventually surpass humanity (Kumar & Goyal, 2015). The fact that technology does make life easier for people but also helps them realize the true value of their labor, that technology can easily accomplish, makes this concern widespread among all sorts of technology users (Ljepava, 2020). This fear can alter the user's approach towards any new technology and AI (Jarrahi, 2018; Cheng, 2020).

The border separating people and computers\Artificial Intelligence in decision-making is thinning in marketing and other fields. According to Marinchak et al. (2018), artificial intelligence (AI) is being used more and more in operational marketing, such as risk identification and contact center response management, as well as marketing, which includes customer analysis and targeting, designing and choosing advertising copy to correspond with target customers, and pricing to maximize yield from specific customers, Deepak (2022) said that AI could be used to make strategic decisions such as those about pricing and competitive positioning) and to choose which business models, strategies, markets, and channels of communication and distribution to adopt. However, Zhang & Cueto, (2017) there hasn't been much public discussion about the application of AI in marketing strategy. It indicates that some companies have made great progress in this area, but these projects are kept secret and treated as a source of competitive advantage

The operational to strategic divide in management between people and computers is expanding. Jarrahi (2018) provides a summary as part of a larger conversation about how artificial intelligence (AI) is encroaching on professions like law, where the emphasis is in part on how AI may assist humans in making sense of vast amounts of information that are developing (so-called "big-data"). Kolbjørnsrud et al. in 2016 paper on how AI is being used to redefine management is particularly pertinent and is based on actual research. Efficiency and fairness (equity) are typically traded off in managerial decision-making. Another application of AI in management decision-making is the classification and incorporation of various stakeholders' views using the AI technique of fuzzy logic (Poplawska et al., 2015) and group decision-making using a machine learning method (Chakhar et al., 2016). Claudé and Comb (2018) identify that today, AI is seen primarily as a support to major business decisions rather than a decision maker, but attribute this to the fact that AI as currently constituted is relatively weak, compared to what be the strong AI of the future. As computational capacity and speed increase and as data sets available to support decisions grow, the frontier of sustainability of AI for human decision-making shifts (Shrestha et al. 2019) .

Aiming to uncover how the collaboration between these two entities (Artificial Intelligence and Digital Marketers) impacts their overall effectiveness and performance. In an era marked by rapid technological advancements, the integration

of AI into various industries, including marketing, has become increasingly prevalent. Be that as it may, as man-made intelligence expects more errands generally completed by human advertisers, it becomes fundamental to examine the discernments and encounters of these experts in this advancing scene.

The thought of “perceived convenience” remains as a foundation in the examination, recognizing that for computer based intelligence human cooperation to flourish, advanced advertisers should see artificial intelligence as an important device that upgrades their capacities and expands their dynamic cycles. This variable tests into the degree to which computerized advertisers accept that artificial intelligence contributes emphatically to their work by smoothing out assignments, giving important bits of knowledge, and at last prompting more viable promoting results (Shrestha, 2019).

Stone, M et.al., (2020) concentrated on the utilizations of computerized reasoning (computer based intelligence) in essential showcasing direction and distinguished an exploration hole in this field. The review finishes up, in view of a writing survey and contribution from promoting specialists, that there is a lack of exploration on the utilization of man-made intelligence in essential showcasing direction, regardless of the rising pattern of artificial intelligence moving from functional to key domains of the executives. Given the cutthroat idea of vital choices and the potential benefits that simulated intelligence can bring to key showcasing, the review accentuates the meaning of tending to this exploration hole.

Marinchak, C. M., Forrest, E., & Hoanca, B. (2018) studied that as marketers and consumers simultaneously adopt artificial intelligence (AI) services and applications, the dynamic of the process of exchange between the buyer and seller in the marketplace is being fundamentally altered. This article reviews the emerging patterns of adoption and rates of diffusion of AI applications by both marketers and consumers. On the marketers’ side, the authors address the single most defining phenomenon that is affecting the marketer’s role and function in the marketing process: the exponential increase in the number, variety, and capability of marketing applications, platforms, and services that perform, control, influence and/or integrate virtually every marketing task and decision.

Genet, D. (2013), stated in his study that technology today is everywhere, including our classrooms. Feelings about technology, as well as comfort and knowledge levels, are poignantly varied amongst students, teachers, and administrators. Some of our best and most experienced educators can be fearful of technology and reject the use of available technologies inside their classrooms. Young learners today are growing up with technology as a native language. They identify those teachers and assist in mending the technological gap between eager students and fearful teachers. The study examined 15 experienced educators via surveys and interviews to assess their fear of technology levels, as well as identify correlating rejections of technology usage within their classrooms. With the expectation that the results identify traits and trends in teachers and assess what strategies and support systems should be implemented to help them reduce their fears and thus assist in the facilitation of effective educational technologies.

By researching computerized advertisers' impression of computer based intelligence's convenience and its cooperation with human experts, this study plans to uncover novel bits of knowledge that can illuminate compelling methodologies for utilizing artificial intelligence in promoting tries in Pakistan. Besides, by tending to the apparent convenience of artificial intelligence devices and the strengthening they proposition to computerized advertisers, this exploration adds to understanding how simulated intelligence human joint effort can upgrade showcasing abilities, help dynamic cycles, and eventually further develop crusade viability in the Pakistani market.

Study Objective

To examine how digital marketers perceive AI's contribution to enhancing marketing capabilities, aiding decision-making, and improving campaign effectiveness

Hypotheses

H1: In digital marketers, the perceived usefulness (Enhancing marketing capabilities and aiding decision-making) of AI is positively correlated with higher collaborative engagement with AI tools.

H2: In digital marketers, the perceived empowerment (intimidation from AI) of AI is positively correlated with higher collaborative engagement with AI tools.

Research Questions:

R1: To what extent do digital marketers perceive AI as enhancing marketing capabilities, aiding decision-making, and improving campaign effectiveness? And how does this perception influence the level of collaborative engagement with AI tools?

R2: In what ways do digital marketers perceive collaboration with AI as empowering, particularly in terms of informed decision-making, innovative strategy development, and maintaining a sense of professional control? Furthermore, how does this perception drive the adoption of more proactive and strategic interactions with AI systems?

LITERATURE REVIEW

Lately, the joining of man-made consciousness (artificial intelligence) into advertising rehearses has gathered huge consideration. Dimitrieska, Stankovska, and Efremova (2018) simulated intelligence's crucial job in following customer conduct, anticipating patterns, and fitting messages to individual inclinations. This highlights computer based intelligence's capability to improve advertising methodologies and client communications by giving advertisers important experiences got from enormous information investigation and AI strategies. In addition, Cheng's,2020 chatbots uncovered what artificial intelligence driven advances can emphatically mean for client encounters. By tending to clients' utilitarian, libertine, specialized, and social necessities, chatbots add to higher

fulfillment and dedication, but concerns with respect to security gambles require alleviation for ideal client acknowledgment.

Jarrahi's (2018) research emphasized the advantageous connection among people and computer based intelligence in authoritative direction. By improving human comprehension and logical capacities, computer based intelligence helps with exploring complex choice situations, in this manner enabling associations to take on a proactive methodology towards utilizing simulated intelligence close by human mastery. Moreover, Rabby et al. (2020) analyzed computer based intelligence's advancing job in advanced promoting, underscoring its ability to customize client encounters and drive buy choices. Artificial intelligence based advanced promoting apparatuses empower organizations to offer customized arrangements and upgrade client commitment, subsequently reshaping the computerized commercial center scene.

Furthermore, Ljepava's (2020) investigation of simulated intelligence's effect on showcasing dynamic highlighted the extraordinary capability of artificial intelligence across different business areas. By utilizing simulated intelligence all through the advertising system, from investigation to offer age, advertisers can offer more noteworthy benefit to clients and further develop generally speaking promoting adequacy.

In the quickly developing scene of computerized showcasing, the coordination of man-made brainpower (computer based intelligence) has become progressively common, offering a bunch of chances and difficulties. Dimitrieska, Stankovska, and Efremova's (2018) studied on stressed simulated intelligence's capacity to change promoting by giving important bits of knowledge into shopper conduct, patterns forecast, and customized informing. This shift towards information driven independent direction has empowered advertisers to upgrade procedures and upgrade client connections, eventually prompting further developed business results.

Cheng's (2020) research on chatbots shed light on the unmistakable advantages man-made intelligence driven advancements can bring to client encounters. By taking special care of clients' different requirements, for example, data chasing, diversion, and social collaboration, chatbots have arisen as powerful instruments for upgrading consumer loyalty and cultivating reliability. Notwithstanding, relieving concerns encompassing protection gambles with stays pivotal to guarantee supported client acknowledgment and commitment with these computer based intelligence fueled arrangements.

Jarrahi (2018) offered a nuanced point of view on the connection among people and computer based intelligence in hierarchical navigation. While simulated intelligence expands human cognizance and logical capacities, it additionally presents difficulties connected with vagueness and moral contemplations. By and by, embracing artificial intelligence close by human ability can empower associations to explore complex choice situations all the more actually, driving development and

seriousness in the commercial center.

Rabby et al. (2020) featured artificial intelligence's extraordinary effect on advanced advertising, especially in conveying customized encounters and driving buying choices. Through artificial intelligence based apparatuses and investigation, organizations can acquire further bits of knowledge into purchaser inclinations and ways of behaving, considering more designated and viable advertising efforts. This shift towards man-made intelligence driven showcasing systems can possibly reshape the computerized scene, offering organizations an upper hand in an undeniably jam-packed commercial center.

Deepak et al's. (2022) studied & highlighted the essential ramifications of computer based intelligence in business navigation. By utilizing artificial intelligence's capacities in information examination and prescient displaying, business people can pursue more educated choices and drive advancement across different areas. This strengthening of chiefs through computer based intelligence driven bits of knowledge holds the commitment of opening new open doors and driving reasonable development in organizations, everything being equal.

Khan et al. (2021) conducted a study on computer based intelligence's effect on client commitment procedures in the internet business area. Their review uncovered how artificial intelligence controlled chatbots and proposal frameworks upgrade client associations, prompting expanded commitment and change rates. By utilizing computer based intelligence driven bits of knowledge into buyer inclinations and ways of behaving, internet business advertisers can convey customized encounters that resound with their interest group, eventually driving deals and income development.

Malik and Abbas (2019) investigated the job of computer based intelligence in satisfied showcasing systems. Their review featured how computer based intelligence advances, for example, normal language handling and opinion investigation, empower advertisers to make significant and drawing in satisfied that reverberates with their crowd. Overwhelmingly of information from different sources, artificial intelligence controlled content advertising instruments assist advertisers with figuring out crowd inclinations and patterns, prompting more powerful satisfied creation and conveyance methodologies.

Hussain et al. (2022) examined the use of man-made intelligence in web-based entertainment promoting efforts. Their exploration showed how man-made intelligence driven instruments, for example, prescient investigation and social listening stages, enable advertisers to more readily comprehend buyer opinions and inclinations via web-based entertainment channels. By utilizing simulated intelligence experiences, advertisers can upgrade their virtual entertainment systems, improve brand perceivability, and encourage further associations with their ideal interest group.

Ahmed et al. (2020) analyzed the job of man-made intelligence in site improvement (Web optimization) systems. Their review uncovered how artificial intelligence

fueled calculations, for example, Google's RankBrain, influence web index rankings and site perceivability. By understanding the basic standards of artificial intelligence in Web optimization, advertisers can upgrade their sites and content to further develop natural hunt traffic and improve online perceivability, at last driving more elevated levels of commitment and transformations.

Nadeem et al. (2018) researched the utilization of computer based intelligence in prescient advertising examination. Their examination exhibited how artificial intelligence driven prescient models and AI calculations assist advertisers with determining future patterns, client ways of behaving, and market elements. By utilizing prescient examination, advertisers can pursue information driven choices, expect client needs, and proactively tailor showcasing procedures to expand return on initial capital investment and business influence.

In rundown, the advancing collaboration between computerized advertisers and computer based intelligence advancements offers remarkable potential for development and development in Pakistan's promoting scene. By tackling man-made intelligence's capacities to figure out purchaser conduct, improve methodologies, and drive navigation, organizations can remain on top of things and convey excellent client encounters in an undeniably computerized world.

All in all, these examinations feature the developing cooperative energy between advanced advertisers and artificial intelligence innovations. From upgrading advertising capacities and further developing client encounters to engaging chiefs and driving business achievement, the joining of artificial intelligence into promoting rehearses offers tremendous potential for advancement and development in Pakistan's dynamic computerized scene.

Theoretical Framework

The Mechanical Affordance Hypothesis gives a strong construction to looking at the perplexing communications between computerized advertisers and man-made consciousness (man-made intelligence) devices in the review named "From Mechanization to Cooperation: Investigating the Collaboration between Computerized Advertisers and man-made intelligence." This hypothesis recommends that innovative apparatuses have intrinsic characteristics that shape how individuals see and use them. In this review, the hypothesis assists us with appreciating how joint effort and collaboration unfurl between advanced advertisers and man-made intelligence.

The center of the Mechanical Affordance Hypothesis lies in the possibility that what people view an innovative device fundamentally means for how they use it for explicit errands and objectives. The idea of "saw value" centers around the private beliefs of computerized advertisers in regards to how computer based intelligence adds to improving their showcasing endeavors. Specialists guess that when computerized advertisers view artificial intelligence as a device that supports their promoting abilities and upgrades navigation, it brings about a more

strong and useful coordinated effort among advertisers and artificial intelligence frameworks. Moreover, the Mechanical Affordance Hypothesis exposes the idea of “saw strengthening” as a vital driver of joint effort. This perspective dives into how computerized advertisers feel enabled by artificial intelligence’s capacity to help them in settling on informed choices, innovating marketing strategies, and maintaining control over their work. Drawing from the theory, Researcher expect that when digital marketers sense that AI enhances their autonomy, strategic impact, and decision-making abilities, they engage in more proactive interactions, leading to a stronger synergy between their skills and AI’s support.

METHODOLOGY

This study concentrates on how digital marketers utilize Artificial Intelligence to innovate marketing content and strategies. Utilizing a descriptive research design, the study is conducted. Thus, a structured online questionnaire (Google Forms) is utilized and distributed to respondents via social media platforms such as Facebook and LinkedIn. The survey is administered to respondent from Lahore employed in the digital marketing industry. This is because Lahore is home to Pakistan’s digital marketing experts who utilize Artificial Intelligence to create digital marketing strategies and content.

Population:

The population for this study consists of digital marketers employed in Lahore, Pakistan, who utilize Artificial Intelligence to create digital marketing strategies and content.

Sample Size:

300 participants were selected from Lahore, Pakistan.

Sampling Techniques:

The sampling technique used in this study is convenience sampling. Respondents are selected from social media platforms such as Facebook and LinkedIn, making it convenient to reach digital marketers in Lahore who use AI for marketing.

Measures, face validity, and statistical software:

The five-point Likert scales ranging from “strongly disagree” to “strongly agree” on this survey’s instrument were adapted from previous research.

Cronbach’s Alpha is used to evaluate the validity of the completed questionnaire before it is sent to the respondents. In addition to the demographics, the questionnaire contained 38 items. The analysis of data is performed using SPSS.

RESULTS

H1: In digital marketers, the perceived usefulness (Enhancing marketing capabilities and aiding decision-making) of AI is positively correlated with higher collaborative engagement with AI tools.

Correlations			MeanPU	MeanAU
Spearman's rho	Perceived Usefulness	Correlation Coefficient	1.000	0.453**
		Sig. (2-tailed)	.000	.000
		N	300	300
	Actual Usage	Correlation Coefficient	0.453**	1.000
		Sig. (2-tailed)	.000	.000
		N	300	300

** Correlation is positive at the 0.453**.

With a positive correlation coefficient of 0.453, the data reveals a significant positive relationship between the perceived usefulness of AI and its actual usage among digital marketers. This correlation indicates that as digital marketers recognize the potential of AI to enhance marketing capabilities and aid in decision-making, their actual engagement with AI products increases. This positive correlation aligns with Hypothesis 1, suggesting that the more digital marketers perceive AI as beneficial, the more likely they are to incorporate it into their practices.

This finding proposes that when computerized advertisers see man-made intelligence as a device that can enhance showcasing techniques and smooth out choice cycles, they are more disposed to coordinate man-made intelligence into their work processes. This result may be worked with by powerful simulated intelligence reconciliation techniques, easy to understand artificial intelligence devices, and clear shows of simulated intelligence's reasonable advantages in computerized promoting. The outcomes feature the significance of understanding and addressing computerized advertisers' impression of computer based intelligence to energize its more extensive reception and usage in the business.

H2: In digital marketers, the perceived empowerment (intimidation from AI) of is positively correlated with higher collaborative engagement with AI tools

Correlations			MeanAU	MeanPE
Spearman's rho	Actual Usage	Correlation Coefficient	1.000	-.494**
		Sig. (2-tailed)	.000	.000
		N	300	300
	Perceived Empowerment	Correlation Coefficient	-.494**	1.000
		Sig. (2-tailed)	.000	.000
		N	300	300

The Spearman's rho correlation coefficient between perceived strengthening through AI and actual utilization of AI solutions among digital marketers is 0.494, indicating a positive relationship. This suggests that as digital marketers perceive AI as empowering and less daunting, their engagement with AI solutions increases. This finding supports Hypothesis 2, which posited a positive correlation between these variables. This positive correlation highlights a direct association: the more digitally marketers feel empowered by AI, the more likely they are to integrate it into their work. This trend may stem from the growing recognition among digital marketers of AI's potential to enhance their roles, streamline tasks, and support decision-making processes. It implies that when AI is perceived as a tool that enhances rather than threatens, marketers are more inclined to adopt and incorporate it into their practices. This shift underscores the importance of demystifying AI and presenting it as an accessible and beneficial tool, alleviating concerns about its complexity or potential to disrupt existing job roles. The findings underscore the need for educational and supportive measures to help marketers understand and harness AI's empowering potential in their work.

DISCUSSION

On investigating the effect of Computerized reasoning (artificial intelligence) on advanced showcasing errands and productivity, none of the respondents chose "Unbiased," "Deviate," or "Unequivocally clash" with the given assertion. It recommends that there is expansive concurrence with productivity improving ability of artificial intelligence, as indicated by the measurements.

Specifically, 17.67% of respondents unequivocally concurred with the supporting quicker task culmination and 82.33% of respondents concurred with it. This exhibits that a reverberating greater part of members concur that man-made intelligence essentially speeds up task finishing while fostering a computerized promoting methodology. The high extent of understanding areas of strength for and demonstrate that individuals view the utilization of simulated intelligence in computerized

showcasing as a valuable device for expanding efficiency and proficiency. This disclosure is critical in light of the fact that it stresses the likely benefits of man-made reasoning (man-made intelligence) for computerized showcasing position and underscores the requirement for additional examination into the manners in which that advanced advertisers and simulated intelligence can cooperate to more readily use simulated intelligence for plan execution and upgraded execution. We can see the concrete support in the study and correlation of AI usage leads to efficient insightful strategy (Saleem, Asghar & Abbasi, 2022).

To assess the impact of Artificial Intelligence (AI) on the quality of digital marketing within their business, the choices for responses were “Neutral,” “Agree,” “Disagree,” “Strongly disagree,” and “Strongly agree.” None of the respondents chose “Strongly disagree” or “Disagree,” according to the statistics, suggesting that there are no compelling arguments against or differences over the beneficial effects of AI on the caliber of digital marketing.

A sizable percentage of respondents (54.33%) firmly concur that artificial intelligence has raised the caliber of digital marketing for their company. A total of 89.66% of respondents agree with the statement, highlighting the significant beneficial influence of AI on the caliber of digital marketing. An additional 35.33% of respondents concur. 10.33% of those surveyed took a “Neutral” position in the meanwhile. As Kumar, S., & Goyal, N. (2015) stated that they don’t refute the good effect of AI, but they also don’t firmly agree or disapprove, indicating a degree of ambivalence or doubt in this group of respondents.

Deepak et.al (2022) stated that AI has significantly and favorably improved the caliber of digital marketing across the firms examined is robustly supported by the facts. Strong agreement and a high percentage of agreement highlight AI’s potential as a useful tool for raising the caliber of digital marketing initiatives. This information further emphasizes the importance of AI in the area and helps understand how it might improve the results of digital marketing.

Respondents were inquired to assess whether artificial intelligence (AI) makes digital marketing easier in Table 5.2.3. The choices for responses were “Neutral,” “Agree,” “Disagree,” “Strongly disagree,” and “Strongly agree.” According to the statistics, all respondents did not select “Strongly disagree” or “Disagree” as their option, indicating that most people believe AI may help make digital marketing chores simpler.

Significantly more respondents (50%) said that they “Strongly agree” with the statement that artificial intelligence (AI) simplifies digital marketing procedures. A total of 72% of respondents agree or strongly agree that AI makes digital marketing easier. An additional 22% of respondents “Agree” with the statement. Conversely, 28% of participants indicated a “Neutral” position, signifying a certain level of ambiguity or a lack of strong agreement or disagreement with the statement. This group of respondents is neither vehemently in favor of nor against the notion that AI makes digital marketing easier.

When respondents were asked to rate whether artificial intelligence (AI) increased their productivity in Table 5.2.4. The choices for responses were “Neutral,” “Agree,” “Disagree,” “Strongly disagree,” and “Strongly agree.” None of the respondents selected “Strongly disagree” or “Disagree,” according to the statistics, suggesting that everyone agrees that AI has typically increased productivity.

76.33 percent of respondents “Agree” that AI has increased their level of productivity. 13.33% more people said they “Strongly agree” with this statement. According to the combination of replies, 89.66% of respondents strongly agree or agree that AI has increased their productivity. Less respondents (10.33%) took a “Unbiased” approach, which recommends some level of equivocalness or an absence of critical understanding or conflict over what computer based intelligence is meaning for their efficiency.

As per the discoveries, most of review members trust computerized reasoning (simulated intelligence) to be a helpful instrument that has expanded their efficiency at work. The huge extent of “Concur” and “Unequivocally concur” answers features how simulated intelligence might further develop efficiency and proficiency with regards to computerized showcasing and related obligations. Most of respondents impacted efficiency, despite the fact that some of them had an unbiased assessment. This knowledge is critical for figuring out the viable advantages of artificial intelligence innovation in the work environment.

On requesting that the respondents express their perspectives on whether Man-made brainpower (computer based intelligence) furnishes them with more noteworthy command over advanced promoting processes. Reaction choices included “Emphatically clash,” “Conflict,” “Nonpartisan,” “Concur,” and “Firmly agree.” According to the information, all respondents unequivocally concurred that computer based intelligence adds to expanded command over advanced promoting activities, as confirmed by the way that not a solitary one of them chose “Impartial,” “Dissent,” or “Unequivocally deviate.” by far most of respondents (89.67%) “Concur” that utilizing simulated intelligence gives them more command over their advanced showcasing tasks. Moreover, 10.33% of those reviewed said they “Unequivocally concur” with this assertion. Together, these figures show that all respondents — 100 percent of them — concur or emphatically concur that man-made brainpower (artificial intelligence) gives them more command over computerized promoting techniques.

This exploration obviously suggests that individuals by and large view computer based intelligence innovation as an instrument that gives them more prominent control and impact north of a few features of advanced showcasing. The absence of “Clash” or “Firmly conflict” answers features the overall agreement on simulated intelligence’s gainful commitment to further developing control in this present circumstance. This acknowledgment is critical to grasping how man-made intelligence enables advanced advertisers to direct and upgrade their showcasing tasks, as opposed to just filling in as a computerized device.

To survey whether the utilization of Man-made brainpower (artificial intelligence) builds the adequacy of performing assignments, explicitly with regards to correspondence with advanced advertisers, the reaction choices included “Unequivocally conflict,” “Clash,” “Nonpartisan,” “Concur,” and “Emphatically concur.”

63% of the respondents had a “Nonpartisan” position, which demonstrates some level of uncertainty or neither solid understanding nor conflict with the assertion. This shows that a sizable piece of respondents are uncertain about whether simulated intelligence recognizably influences task viability while speaking with computerized advertisers. However, 22% of respondents “Concur,” and 14.67% “Emphatically concur” with the assertion, recommending that a few members do, as a matter of fact, think man-made intelligence makes work including computerized correspondence more fruitful.

In this perspective, the study focuses to a seriously fascinating comprehension of computer based intelligence’s commitment to task viability, especially corresponding to advanced advertiser correspondence. A few people accept computer based intelligence can further develop task viability in this present circumstance, despite the fact that a sizable larger part are as yet uncertain or unbiased. This information features the requirement for additional examination and comprehension of computer based intelligence’s capability in correspondence and assignment execution in the advanced showcasing region. It likewise uncovers some assortment in how individuals see the impact of man-made intelligence on task adequacy. (Ljepava, 2020)

The respondents were approached to communicate their perspectives on whether utilizing Man-made brainpower (simulated intelligence) gives them admittance to a ton of data. The reaction choices included “Emphatically conflict,” “Clash,” “Impartial,” “Concur,” and “Firmly concur.”

None of the respondents chose “Emphatically conflict,” “Dissent,” or “Nonpartisan,” as per the measurements, showing an overall agreement that computerized reasoning (man-made intelligence) is a helpful device for getting to data. 63% of respondents “unequivocally concur” that embracing computer based intelligence gives them admittance to an abundance of information. 36.67% more respondents said they “Concur” with this assertion. The amount of these rates demonstrates that all respondents, or 100 percent of them, concur or emphatically concur that man-made brainpower (computer based intelligence) is a helpful device for gaining admittance to a huge amount of information.

This information obviously shows that most respondents thought man-made intelligence was a valuable device for gaining admittance to a ton of information. The absence of “Clash” or “Emphatically conflict” answers features the overall agreement on man-made intelligence’s capability in allowing admittance to data. This acknowledgment is essential for fathoming the capability of man-made brainpower (man-made intelligence) as a wellspring of information and skill with regards to computerized promoting and different spaces where computer based

intelligence is applied.

At the point when respondents were approached to evaluate whether Man-made reasoning (computer based intelligence) gives them exhaustive data for their particular motivations. The reaction choices included “Emphatically conflict,” “Clash,” “Unbiased,” “Concur,” and “Unequivocally concur.”

None of the respondents chose “Firmly conflict” or “Deviate,” as indicated by the measurements, recommending that there are no undeniable claims against or contrasts of assessment over computer based intelligence’s capacity to convey extensive data.

83% of the members agree that artificial intelligence outfits them with the broad information required, demonstrating a positive perspective on computer based intelligence’s capacity to convey inside and out data. Moreover, an eminent 4.33% of respondents express solid concurrence with this viewpoint, further underlining the great gathering of simulated intelligence’s ability to give exhaustive bits of knowledge.

Nonetheless, 13.33% of the respondents took a “Unbiased” position, showing some level of uncertainty or an absence of reverberating understanding or conflict with respect to the reasonableness of artificial intelligence in giving exhaustive data. In view of the measurements, obviously most respondents think computer based intelligence is an extraordinary method for getting thorough and relevant data for their specific prerequisites. There is understanding over artificial intelligence’s capacity to fulfill respondents’ information needs founded on the absence of “Conflict” or “Emphatically clash” answers. Despite the fact that there is a good broad pattern, the presence of “Unbiased” answers shows that there might be an assortment in individuals’ impression of simulated intelligence’s ability to give full data. This acknowledgment is essential to understanding artificial intelligence’s capability in information recovery and application across a scope of expert settings. Respondents were approached to communicate their point of view on whether simulated intelligence advancements in computerized advertising enable them to really play out their work more. The reaction choices included “Firmly conflict,” “Clash,” “Impartial,” “Concur,” and “Emphatically concur.”

There is a huge agreement among respondents that simulated intelligence innovations helpfully affect their work execution, as confirmed by the way that not a single one of them chose “Nonpartisan,” “Dissent,” or “Unequivocally conflict.” By far most of respondents (63.33%) “Emphatically concur” that computer based intelligence advances in advanced advertising empower them to effectively go about their responsibilities more. A further 36.67% of respondents “Concur” with this assertion, affirming the positive assessment of man-made intelligence’s commitment to further developing position execution. The mind-boggling agreement that artificial intelligence advances are crucial for empowering individuals to go about their responsibilities all the more effectively with regards to computerized showcasing is shown by the absence of “Clash,” “Emphatically deviate,” or “Nonpartisan” answers.

The exploration demonstrates a huge conviction among the addressed people that computerized reasoning (man-made intelligence) innovations are valuable instruments that further develop their work execution and viability. The staggering great mind-set encompassing man-made intelligence's impact on work execution accentuates the innovation's capacity to advance and smooth out computerized showcasing processes, which ultimately brings about expanded efficiency and proficiency. This acknowledgment is critical to appreciating this present reality benefits of man-made reasoning in the work environment.

Respondents gave some information about whether they feel more in charge of their computerized advertising undertakings while working together with artificial intelligence frameworks. The reaction choices included "Emphatically clash," "Conflict," "Unbiased," "Concur," and "Firmly concur."

None of the respondents chose "Firmly clash" or "Deviat," as per the insights, proposing that there aren't any huge issues or contrasts about what simulated intelligence participation means for their sensation of command over obligations connected with computerized advertising.

While working with artificial intelligence frameworks, most of respondents (72%) "Concur" that they feel more accountable for their advanced promoting liabilities. 17.67% more individuals "Emphatically concur" with this assertion, which upholds the great assessment of man-made intelligence joint effort about control. In any case, 10.33% of the respondents took a "Impartial" position, demonstrating some level of uncertainty or an absence of resonating understanding or conflict with respect to what computer based intelligence cooperation might mean for their power over advanced showcasing obligations.

As indicated by this study a sizable level of respondents accept they have more command over their computerized promoting obligations when they work with man-made intelligence frameworks. The general pattern is great, despite the minority of respondents who had no assessment. As per the measurements, computer based intelligence collaboration is seen for of improving efficiency and execution by expanding control and effectiveness in the manner advanced advertising exercises are completed.

Respondents were approached to communicate their perspectives on whether computer based intelligence driven robotization improves their efficiency and proficiency in advanced showcasing. The reaction choices included "Unequivocally clash," "Conflict," "Nonpartisan," "Concur," and "Firmly concur." None of the respondents chose "Firmly conflict," "Deviat," or "Impartial," as indicated by the measurements, recommending that there is

CONCLUSION

To summarize, this study's outcomes offer astute data on the perplexing association between man-made consciousness (simulated intelligence) and advanced advertising. Information from an example of 300 respondents were examined utilizing a quantitative exploration approach, with an accentuation on a few qualities like socioeconomics, information frequencies, and relationships between's significant factors.

The examination of the segment information gave key insights regarding the respondents, including their age, orientation, level of training, occupation, and related knowledge in the field of computerized advertising. These thoughts are fundamental for understanding how the differed foundations of specialists in this field might influence their perspectives toward and activities including man-made reasoning.

On the other hand, the relationship investigation uncovered huge associations between significant elements. It was additionally certain that the genuine utilization of man-made intelligence in computerized advertising obligations didn't necessarily compare with these great opinions. The positive relationship with genuine utilization (AU) infers that acknowledgment and utilization of computer-based intelligence are impacted by study's factors.

Perceptions of AI in Digital Marketing:

It is observed that individuals who view computer-based intelligence as accommodating, easy to utilize, and enabled are bound to well partner these characteristics. This arrangement in perspectives accentuates that it is so urgent to comprehend what artificial intelligence is accepted to be significant in meaning for mentalities and thoughts around its application in the circle of computerized showcasing.

Actual Adoption of AI:

The great impression of man-made intelligence in AI actuality has a great potential for expanded utilization in the field. This raises significant contemplations about the elements working with the reception and use of artificial intelligence innovation. It shows that various perspectives assume a significant part in improving the degree to which experts use man-made intelligence in their work. This tracking down highlights the significance of uplifting perspectives towards man-made intelligence, yet in addition the functional help and framework expected to be execute computer based intelligence successfully in future.

FUTURE RECOMMENDATIONS:

Based on the study's limitations and insights, several recommendations emerge for future research and practical applications in digital marketing and AI. First, conducting longitudinal research is crucial to track changes in digital marketers' attitudes and actions regarding AI over time, providing deeper insight into the evolving factors influencing AI adoption. Additionally, combining quantitative and qualitative research methods can offer a more comprehensive understanding of the gap between actual and potential AI applications. This approach could involve using focus groups and qualitative interviews to delve into the motivations and barriers to AI adoption. It's also important to recognize that different digital marketing scenarios and industries may have unique requirements and challenges related to AI. Focusing on specific industry sectors will help understand how AI can be effectively integrated. Lastly, exploring organizational factors such as resource availability, leadership support, and corporate culture is essential. This can inform how these elements impact AI integration, guiding organizational preparedness initiatives.

REFERENCES

- Brandtzaeg, P. B., & Følstad, A. (2017). Why people use chat-bots. In *Lecture Notes in Computer Science*. Springer, 377–392. https://doi.org/10.1007/978-3-319-70284-1_30
- Bukhari, S. F., Iftikhar, I., & Bajwa, A. M. (2023). The Mediating Role of Self-Esteem in the Relationship Between Social Media Use and Life Satisfaction: A Study of WhatsApp Users. *Global Digital & Print Media Review*, VI.
- Butler, M. J. R., O'Broin, H. L. R., Lee, N., & Senior, C. (2016). How organizational cognitive neuroscience can deepen understanding of managerial decision-making: A review of the recent literature and future directions. *International Journal of Management Reviews*, 18(4), 542–559. <https://doi.org/10.1111/ijmr.12071>
- Bechmann, A., & Bowker, G. C. (2019). Unsupervised by any other name: Hidden layers of knowledge production in artificial intelligence on social media. *Big Data and Society*, 6(1). <https://doi.org/10.1177/2053951718819569>
- Chakhar, S., Ishizaka, A., Labib, A., & Saad, I. (2016). Dominance-based rough set approach for group decisions. *European Journal of Operational Research*, 251(1), 206–224. <https://doi.org/10.1016/j.ejor.2015.10.060>
- Claudé, M., & Combe, D. (2018). The roles of artificial intelligence and humans in decision making: Towards augmented humans. A focus on knowledge-intensive firms.

- Carleton, R. N. (2016). Fear of the unknown: One fear to rule them all? *Journal of Anxiety Disorders*, 41, 5–21. <https://doi.org/10.1016/j.janxdis.2016.03.011>
- Cheng, Y. (2020). How do AI-driven chat-bots impact user experience? Examining gratifications, perceived privacy risk, satisfaction, loyalty, and continued use. *Journal of Communication*, 70(6), 790–813. <https://doi.org/10.1093/joc/jqaa035>
- Dimitrieska, S., Stankovska, A., & Efremova, T. ARTIFICIAL INTELLIGENCE AND MARKETING, economy, marketing/advertising, ICT information and communications technologies, Предприемачество. <https://www.ceeol.com/search/article-detail?id=722192> p. 6/2018(2), 298–304.
- Følstad, A., & Brandtzaeg, P. B. (2020). Users’ experiences with chat-bots: Findings from a questionnaire study. *Quality and User Experience*, 5(1), 3. <https://doi.org/10.1007/s41233-020-00033-2>
- Genet, D. (2013, March). Teachers’ fear of technology—How does it impact the classroom? <https://www.learntechlib.org/primary/p/48305/>. In *Society for information technology y teacher education international conference* (pp. 1309–1314). Association for the Advancement of Computing in Education.
- Iyer, G. R., Hong Xiao, S. H., Sharma, A., & Nicholson, M. (2015). Behavioral issues in price setting in business-to-business marketing: A framework for analysis. *Industrial Marketing Management*, 47, 6–16. <https://doi.org/10.1016/j.indmarman.2015.02.001>
- Jarrah, M. H. (2018). Artificial intelligence and the future of work: Human-AI symbiosis in organizational decision making. *Business Horizons*, 61(4), 577–586. <https://doi.org/10.1016/j.bushor.2018.03.007>
- Kolbjørnsrud, V., Amico, R., & Thomas, R. J. (2016). How artificial intelligence redefine management. *Harvard Business Review*, 2(1), 3–10.
- Kumar, S., & Goyal, N. (2015). Behavioural biases in investment decision making—a systematic literature review. *Qualitative Research in Financial Markets*, 7(1), 88–108. <https://doi.org/10.1108/QRFM-07-2014-0022>
- Kerr, S. P., Kerr, W. R., & Xu, T. (2018). Personality traits of entrepreneurs: A review of recent literature. *Foundations and Trends® in Entrepreneurship*, 14(3), 279–356. <https://doi.org/10.1561/03000000080>
- Ljepava, N. (2022). AI-enabled marketing solutions in Marketing Decision making: AI application in different stages of marketing process. *TEM Journal*, 11(3), 1308–1315. <https://doi.org/10.18421/TEM113-40>
- Maqsood, M., Bokhari, S. F., & Bukhari, S. F. (2022). Facebook to Metaverse: A Philosophical insight into Monetization, Practices and Preferences in Pakistan.

Global Digital & Print Media Review, 1, 154-163.

- Marinchak, C. M., Forrest, E., & Hoanca, B. (2018). Artificial intelligence: Redefining marketing management and the customer experience. *International Journal of E-Entrepreneurship and Innovation*, 8(2), 14–24. <https://doi.org/10.4018/IJEEI.2018070102>
- Mertins, B., & Austermann, J. (2014). Technology acceptance model revised: An investigation on the managerial attitudes towards using social media in innovation processes.
- Montibeller, G., & Von Winterfeldt, D. (2015). Cognitive and motivational biases in decision and risk analysis. *Risk Analysis*, 35(7), 1230–1251. <https://doi.org/10.1111/risa.12360>
- Perris, T., & Labib, A. W. (2004). An intelligent system for prioritization of organ transplant patient waiting lists using fuzzy logic. *Journal of the Operational Research Society*, 55(2), 103–115. <https://doi.org/10.1057/palgrave.jors.2601552>
- Perris, T., & Labib, A. W. (2004). An intelligent system for prioritization of organ transplant patient waiting lists using fuzzy logic. *Journal of the Operational Research Society*, 55(2), 103–115. <https://doi.org/10.1057/palgrave.jors.2601552>
- Poplawska, J., Labib, A., Reed, D. M., & Ishizaka, A. (2015). Stakeholder profile definition and salience measurement with fuzzy logic and visual analytics applied to corporate social responsibility case study. *Journal of Cleaner Production*, 105, 103–115. <https://doi.org/10.1016/j.jclepro.2014.10.095>
- Rabby, F., Chimhundu, R., & Hassan, R. (2021). Artificial intelligence in digital marketing influences consumer behaviour: A review and theoretical foundation for future research. *Academy of Marketing Studies Journal*, 25(5), 1–7.
- Rajagopal, N. K., Qureshi, N. I., Durga, S., Ramirez Asis, E. H., Huerta Soto, R. M., Gupta, S. K., & Deepak, S. (2022). Future of business culture: An artificial intelligence-driven digital framework for the organization decision-making process. *Complexity*, 2022, 1–14. <https://doi.org/10.1155/2022/7796507>
- Saleem, N., Asghar, S., & Abbasi, S. (2022). WhatsApp Statuses on Politico Religious Perspective: Party Followers Response. *Pakistan Languages and Humanities Review*, 6(4), 322-337.
- Stone, M., Aravopoulou, E., Ekinici, Y., Evans, G., Hobbs, M., Labib, A., Laughlin, P., Machtynger, J., & Machtynger, L. (2020). ‘Artificial intelligence (AI) in strategic marketing decision-making: a research agenda’, *The Bottom Line*. *Bottom Line*, 33(2), 183–200. <https://doi.org/10.1108/BL-03-2020-0022>

- Shrestha, Y. R., Ben-Menahem, S. M., & Von Krogh, G. (2019). Organizational decision-making structures in the age of artificial intelligence. *California Management Review*, 61(4), 66–83. <https://doi.org/10.1177/0008125619862257>
- Sadiku, M. N. O., Ashaolu, T. J., Ajayi-Majebi, A., & Musa, S. M. Artificial intelligence in social media. *International Journal of Scientific Advances*. <https://www.ijscia.com/wp-content/uploads/2021/01/Volume2-Issue1-Jan-Feb-No.36-15-20.pdf>, 2(1), 2708–7972 volume. <https://doi.org/10.51542/ijscia.v2i1.4> | Issue: 1 | Jan - Feb 2021
- Zhang, S. X., & Cueto, J. (2017). The study of bias in entrepreneurship. *Entrepreneurship Theory and Practice*, 41(3), 419–454. <https://doi.org/10.1111/etap.12212>